Form No. 3
BILL FOR SERVICE

(To be inserted by utility)

Issued by

Advise Letter No. 332-W
Robert L. Kelly
Name
Vice President
Title

Cal. P.U.C. Sheet No. 1584-W

Decision No. Revised
Cal. P.U.C. Sheet No. 1441-W

Date Filed 10/11/2018

Effective 10/11/2018

Resolution No.
Account Number:
Invoice Number:
Billing Date:
PAST DUE AFTER:
Account Name:
Service Address:

Current Reading Based on Actual

<table>
<thead>
<tr>
<th>Meter Size</th>
<th>Meter Read Dates</th>
<th>Number Of Days</th>
<th>Meter Reading</th>
<th>Usage CCF</th>
<th>Meter Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>

*CCF (100 Cubic Feet) = 748 Gallons of Water

Water Usage History - 13 Month Usage in CCF*

Message Center

Account Summary

<table>
<thead>
<tr>
<th>Previous Balance</th>
<th>Payment Received</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Balance Before Current Charges

<table>
<thead>
<tr>
<th>Service Charge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Water Charge</td>
</tr>
</tbody>
</table>

Public Purpose Program

<table>
<thead>
<tr>
<th>CPUC Surcharge</th>
</tr>
</thead>
<tbody>
<tr>
<td>Whittier Tax</td>
</tr>
<tr>
<td>Local Government Fee</td>
</tr>
<tr>
<td>Life Line Fee</td>
</tr>
</tbody>
</table>

Total Current Charges Past Due After

| Total Balance Including Current Charges |
|-----------------------------------------|---|
|                                         |

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Please detach and return the bottom portion with your payment, pay online at www.swwc.com/myaccount, or pay via phone at 562-944-8219.
IMPORTANT INFORMATION REGARDING THIS BILL

This bill is now due and payable upon receipt.

It becomes past due after the date shown on the front of this bill.

If you question the amount of this bill, you must request an explanation in person or by telephone from Suburban Water Systems at the office servicing your area within five (5) days of receiving this bill. The address and the telephone numbers are listed below:

DISPUTED BILLS ONLY

If you believe there is an error on your bill or have a question about service, please call Suburban Water Systems customer support at either (626) 543-2640 or (562) 944-8219.

If you are not satisfied with Suburban Water Systems’ response, submit a complaint to the California Public Utilities Commission (CPUC) by visiting http://www.cpuc.ca.gov/complaints/. Billing and service complaints are handled by the CPUC’S Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone 1-800-649-7570 (8:30 AM TO 4:30 PM, Monday through Friday)

Mail California Public Utilities Commission, Consumer Affairs Branch, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below to be routed to the California Relay Service provider.

<table>
<thead>
<tr>
<th>Type of call</th>
<th>Language</th>
<th>Toll-free 800 Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>TTY/VCO/HCO to voice</td>
<td>English, Spanish</td>
<td>(800) 735-2929, (800) 855-3000</td>
</tr>
<tr>
<td>Voice to TTY /VCO/HCO</td>
<td>English, Spanish</td>
<td>(800) 735-2922, (800) 855-3000</td>
</tr>
<tr>
<td>From or to Speech-to-Speech</td>
<td>English &amp; Spanish</td>
<td>(800) 854-7784</td>
</tr>
</tbody>
</table>

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

IMPORTANT INFORMATION

This bill contains key information in large print. By contacting your local Suburban Water Systems office or by visiting www.swwc.com/suburban, you may find out a variety of information including facts on conservation rates which may help you to see an annual reduction on your bill. You can also obtain an application for our Low-Income Rate Assistance Program where some customers may qualify for a monthly billing adjustment.

Esta factura contiene informacion importante en letras grandes. Poniendose en contacto con su oficina local de Suburban Water Systems o visitando www.swwc.com/suburban, usted puede encontrar una variedad de informacion, incluyendo datos sobre tarifas de conservacion, que pueden ayudar con la reduccion annual de su factura.

Tambien puede obtener una solicitud para nuestro programa de Asistencia con la tarifa de Bajos Ingresos, donde algunos clientes pueden calificar para un ajuste en su factura mensual.

LA MIRADA OFFICE
15088 ROSECRANS AVE
LA MIRADA, CA 90638
(562) 944-8219 or (800) 203-5430
TTY(877) 405-1710

WEST COVINA OFFICE
2235 E GARVEY AVE N, STE A
WEST COVINA, CA 91791
(626) 543-2640 or (800) 203-5430
TTY(877) 405-1710